



UTILITY POLICIES

Utilities are City property. The City of Middleton (City) generally provides potable/drinking water (water), sanitary sewer (sewer), and some storm water utility services; the City does not provide irrigation water. The City contracts with Republic Services to provide solid waste disposal for trash and recycling. These services are required for all City residents and are non-cancellable.

Each property connected to City water has a water can and meter that are City property. **IT IS A MISDEMEANOR OFFENSE TO OPEN, TAMPER WITH, OBSTRUCT, OR DAMAGE A WATER CAN OR METER, OR TO TURN-ON OR TURN-OFF CITY WATER. IT IS A MISDEMEANOR OFFENSE TO NOT PAY A UTILITY BILL.** Some City streets have storm water inlets; **federal and City laws prohibit** putting anything into the storm water inlets except clean water (potable/drinking water without soaps, grease, dirt, grass or garbage). "Inlets" are drains located in street gutters.

Request for services. A property's owner, owner's agent property manager, or tenant can request the city provide utility services to the property and, by doing so, grants the City ongoing permission to enter the property to operate, maintain, repair and improve City utilities. Accounts are pro-rated from the date service starts.

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| Monthly Rate: | Water: | \$11.12 base rate plus \$1.83 for each additional 1-1000 gallons. |
| | Sewer: | \$36.89 base rate plus \$3.36 for each additional 1-1000 gallons. <i>Minimum 1000 gallons per person in household at time of sign up).</i> <i>Multiple family dwellings are charged per unit.</i> |
| | Storm water: | \$1.45 single family; S.60/unit (duplex 4plex, and apartments; S.88/mobile home park space; and \$8.01 commercial) |
| | Trash: | \$13.19 (\$12.03 if resident is 62 or older) |
| | Recycling: | \$4.80 (if resident is 62 or older free) Picked up every other week. |

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| Seasonal Rate: | Available if home will be vacant for more than 30 days | |
| | Water: | \$11.12 (base rate) |
| | Sewer: | \$36.29 (base rate) |
| | Storm water: | \$1.45 single family; S.60/unit (duplex 4plex, and apartments; \$.88/mobile home park space; and \$8.01 commercial) |
| | Trash: | \$0.00 |
| | Recycling: | \$0.00 |

The sewer rate is calculated based on the average water use from November through March.

Utility Bill Due Date: **Utility bills are due no later than 11:59 p.m. on the 20th of each month.** A \$10.00 Late Fee is charged to each account with a balance after 11:59 p.m. on the 20th of the month, and the city sends a notice that City records indicate a late payment. If a utility bill is not paid by the 25th at 11:59 p.m., fee of \$15.00 is charged to the account and water is shut off on the 26th or the next City business day. Water services will be restored when the unpaid balance is received. An after-hour service fee of \$30.00 is charged to turn on water after hours.

The billing cycle is the 20th of one month to the 19th of the following month. Water meters are scheduled to be read the 19th of each month, and bills are set out about the 1st day of the following month. For example, if the water service is received from April 20th to May 19th, then the meter is scheduled to be read on May 19th, the utility bill is mailed about June 1st and is due upon receipt.



Utility payments may be made: **In Person** at City Hall Mon-Fri, 8:00 am -5:00 p.m., except holidays; in the drive through **Drop-box** on the east side of City Hall in the parking lot near the telephone pole; **On-Line** at middleton.id.gov, **By Phone** at 1-855-370-9522 or using **Bill-Pay**. **NOTE:** Some bill-pay payments ARE NOT electronically deposited into a City account, and are mailed by your financial institution to the City, which may take two weeks, so PLEASE PAY two weeks early if using bill-pay.

Responsible-Person: The Property Owner is ultimately responsible each month to pay the utility bill. The Owner may delegate the payment obligation to a tenant if the property owner and tenant sign a Utility Owner-Tenant Authorization form and file it with the City. A tenant is required to pay a \$100.00 utility deposit when starting utility service; the deposit is refundable after the tenant requests to terminate utility service and the final bill is paid-in-full.

A Property Owner may designate an Agent Property Manager to act for the Owner in all matters relating to the property owner's account, The City will attempt to send monthly bills to the owner, tenant and, if applicable, to the Agent Property Manager.

Termination: Accounts are pro-rated to the date service terminates (water is shut off). A Property Owner may terminate an account at any time. A Tenant may request their utility account be terminated at any time, and will remain responsible for any unpaid balance.

Collection: IT IS A MISDEMEANOR OFFENSE TO NOT PAY A UTILITY BILL.

Other Utilities:

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| Idaho Power | 208-388-2323 |
| Intermountain Gas | 208-377-6840 |
| Republic Services | 208-466-3302 |

Irrigation: Contact Homeowners Association or the applicable district listed below.

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| Middleton Mill | 208-585-3207 |
| Middleton Co-Op | 208-585-5906 |
| Middleton Place Water | 208-371-6566 |
| Canyon County Water | 208-455-1735 |